

2600 Maitland Center Pkwy.

Suite 300

Maitland, FL 32751

P.O. Drawer 200

Winter Park, FL

32790-0200

Tel:

407-740-8575

Fax: 407-740-0613

www.tminc.com

March 3, 2008 Via ECFS

Ms. Marlene H. Dortch, FCC Secretary

Office of the Secretary

Federal Communications Commission 445 12th Street, SW, Suite TW-A325

Washington, DC 20554

RE:

EB Docket No. 06-36

2007 CPNI Certification Filing

ooma, Inc. - Form 499 Filer ID 826871

Dear Ms. Dortch:

Enclosed for filing is the 2007 CPNI Compliance Certification submitted on behalf of ooma, Inc. This filing is submitted pursuant to 47 C.F.R. Section 64.2009(e) and in accordance with the Public Notice DA 08-171 issued January 29, 2008.

Any questions you may have concerning this filing may be directed to me at 470-740-3005 or via email to mbyrnes@tminc.com.

Sincerely,

Monique Byrnes Consultant to

ooma, Inc.

Attachments

MB/sp

cc:

FCC Enforcement Bureau (provided via ECFS)

Best Copy and Printing (via email to FCC@BCPIWEB.COM)

T. Cronan - ooma

file:

ooma - CPNI

tms:

FCCx0801

Annual 64.2009(e) CPNI Certification for: Calendar Year 2007

Date Filed: March 3, 2008

Name of Company covered by this certification: ooma, Inc.

Form 499 Filer ID: 826871

Name of Signatory: Thomas Cronan

Title of Signatory: Chief Financial Officer

- I, Thomas Cronan, certify and state that:
 - 1. I am the Chief Financial Officer of ooma, Inc. and have personal knowledge of the ooma, Inc. operating procedures as they relate to CPNI, and the Rules and Regulations of the Federal Communications Commission regarding CPNI.
 - 2. I hereby certify that, to the best of my knowledge, information and belief, ooma, Inc. operating procedures are adequate to ensure compliance with its CPNI obligations pursuant to Section 222 of the Communications Act of 1934, as amended, and the Commission's rules found at 47 CFR, Subpart U.
 - 3. A further statement outlining the operating procedures and compliance of ooma, Inc. is attached as Exhibit A, as required by 47 C.F.R. §64.2009(e).

Thomas Cronan

Chief Financial Officer

ooma, Inc.

Mrch 3, 2008

Attachment A Statement of CPNI Procedures and Compliance

ooma, Inc.

Calendar Year 2007

ooma, Inc.

STATEMENT OF CPNI PROCEDURES AND COMPLIANCE

ooma, Inc. ("ooma" or "Company") provides local exchange and long distance services via Voice over Internet Protocol (VoIP) on a prepaid basis to residential and small business customers. The Company does not use or permit access to CPNI to market any services outside of the total service approach as specified in 47 CFR §64.2005. If ooma elects to use CPNI in a manner that does require customer approval, it will follow the applicable rules set forth in 47 CFR Subpart U, including the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

ooma has taken steps to secure CPNI and call detail records, and manage the release of such information in accordance with FCC rules. The company has put into place processes to safeguard customer CPNI and call detail information from improper use or disclosure by employees; and to discover and protect against attempts by third parties to gain unauthorized access to CPNI.

The company provides call detail information over the telephone and has instituted authentication procedures to safeguard the disclosure of such information. The Company requires customers to create their own password at the initiation of service. The Company can reset the password in the event the customer has forgotten or lost it. A new password is sent to the customer's email account of record. Customers may also reset passwords on-line. If the appropriate password is not provided the Company does not disclose call detail over the telephone.

On-line access to the ooma "lounge" requires a password which is stored encrypted in a database. A secret question/answer is required for authenticating a customer's identity. If the customer forgets or loses the secret question/answer than authentication is done via additional information provided to the Company by the customer at service initiation. The customer creates the initial password as part of service initiation. Passwords are not issued by the Company and can only be reset by sending the new password to the customer via the email account on record.

The Company maintains a record of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI.

ooma, Inc.

STATEMENT OF CPNI PROCEDURES AND COMPLIANCE

(Page 2)

ooma is not yet subject to the on-line requirement as its VOIP revenues are less than \$6 million

annually. The Company will be in full compliance including authentication procedures to

safeguard the disclosure of CPNI, establishment back-up authentication procedures for lost or

stolen passwords that do not prompt the customer for readily available biographical or account

information, by June 8, 2008.

The Company does not have retail locations and therefore does not disclose CPNI in-store.

Company notifies customers via a previously established email address or mails to the customer

address of record, all notifications regarding account changes (without revealing the changed

information or sending the notification to the new account information), password changes,

change in a response to a back-up means of authentication, change to an on-line account, change

or creation of an address of record other than at service initiation.

The Company does have procedures in place to notify law enforcement (United States Secret

Service and FBI) of a breach of a customer's CPNI within seven (7) business days, and to notify

customers of the breach. The company maintains a record of any breaches discovered and

notifications made to the USSS and FBI. The customer's electronic record is updated with

information regarding notifications on CPNI breaches.

The Company has not taken any actions against data brokers in the last year.

The Company has not received any complaints about unauthorized release or disclosure of CPNI

for the last calendar year.

The Company has not developed any information with respect to the processes that pretexters are

using to attempt to access CPNI.